



Public Productivity Handbook, Second Edition, (Public Administration and Public Policy)

Marc Holzer

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Anyone hoping to improve teamwork, performance, and budgeting, training, and evaluation programs in their organization should look no further. Completely revised, Public Productivity Handbook, Second Edition defines the role of leadership, dimensions of employee commitment, and multiple employee-organization based relationships for effective internal and external connections. Its coverage of new and systematic management approaches and well-defined measurement systems provides guidance on correct utilization of human resources that ensure improvements in productivity and performance. The authors discuss such topics as citizen-driven government and performance, public sector values and productivity, privatization, and productivity barriers in the public sector.



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